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In this document, all parties have the same revision!

2	25.09.2024.	S. Čampara	V. Vikić Musić	Alan Bajić	1st Edition
1	13.06.2024.	S. Čampara	V. Vikić Musić	Alan Bajić	1st Edition
0	14.04.2024.	S. Čampara	V. Vikić Musić	Alan Bajić	1st Edition
Rev	Date	Created by (Name, Signature)	Verified by (Name, Signature)	Approved by (Name, Signature)	Status
DOCUMENT REVISIONS					

Changes in this revision are indicated by a vertical line in the outer margin.



**AIRPORT AND HANDLING CHARGES LIST**

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**VALID FROM SEPTEMBER 25, 2024**

**P.C. SARAJEVO INTERNATIONAL AIRPORT LLC.**

Kurt Schork 36

71000 Sarajevo

Bosnia and Herzegovina

SITA code : SJJAPXH

[www.sia.ba](http://www.sia.ba)

TRANSLATION ONLY

THE BOSNIAN TEXT SHALL PREVAIL



## AIRPORT AND HANDLING CHARGES LIST

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### III. AIRPORT CHARGES LIST

#### 1. LANDING

- per ton MTOW

	Calculation Unit	EUR	BAM
A/C up to 25 tons MTOW	T	11,00	21,51
A/C over 25 tons MTOW	T	14,00	27,38

#### 2. RUNWAY LIGHTING

- 40% of landing charge
- \*Maximum payment EUR 560,00/ BAM 1.095,27.

#### 3. PARKING

MTOW	Calculation Unit	EUR	BAM
Per ton/24 hours	T	2,55	4,99

#### 4. PASSENGER SERVICE CHARGE

	Calculation Unit	UNIT	EUR	BAM
Passenger service charge for international air traffic	SRV	per departing pax	18,00	35,20
Passenger service charge for transfer passengers	SRV	per departing pax	9,00	17,60
Passenger service charge for domestic air traffic	SRV	per departing pax	9,00	17,60

#### 5. GROUND HANDLING PASSENGER AND CARGO AIRCRAFTS

MTOW	Calculation Unit	EUR	BAM
Aircraft up to 10.000 kg	SRV	204,50	399,97
10.001 Kgs – 16.000 Kgs	SRV	393,00	768,64
16.001 Kgs – 21.000 Kgs	SRV	566,00	1.107,00
21.001 Kgs – 40.000 Kgs	SRV	811,00	1.586,18
40.001 Kgs – 60.000 Kgs	SRV	1.020,00	1.994,95
60.001 Kgs – 79.000 Kgs	SRV	1.388,00	2.714,69
79.001 Kgs – 100.000 Kgs	SRV	1.538,50	3.009,04
100.001 Kgs – 130.000 Kgs	SRV	1.849,00	3.616,33

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MTOW	Calculation Unit	EUR	BAM
130.001 Kgs – 155.000 Kgs	SRV	2.232,00	4.365,41
155.001 Kgs – 200.000 Kgs	SRV	2.869,50	5.612,25
200.001 Kgs – 270.000 Kgs	SRV	4.018,00	7.858,52
Over 270.001 Kgs	SRV	5.866,00	11.472,90

**6. VIP/GOVERNMENT FLIGHT****6.1. LANDING**

MTOW	Calculation Unit	EUR	BAM
Per ton	T	11,00	21,51

**6.2. PARKING**

MTOW	Calculation Unit	EUR	BAM
Per ton/24 hours	T	2,55	4,99

- \*Minimum payment EUR 10,00/BAM 19,56 per aircraft per 24 h.

**6.3. HANDLING**

MTOW	Calculation Unit	EUR	BAM
Per ton	T	25,00	48,90

**7. GENERAL AVIATION****7.1. LANDING**

MTOW	Calculation Unit	EUR	BAM
Per ton	T	11,00	21,51

**7.2. PARKING**

MTOW	Calculation Unit	EUR	BAM
Per ton/24 hours	T	2,55	4,99

- \* Minimum payment EUR 10,00/BAM 19,56 per aircraft per 24 h.

**7.3. HANDLING**

Type of flight	Calculation Unit	EUR	BAM
Ambulance, private and business flight per ton	T	10,00	19,56



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**8. HELICOPTERS**

**8.1. LANDING**

MTOW	Calculation Unit	EUR	BAM
Per ton	T	5,00	9,78

**8.2. PARKING**

MTOW	Calculation Unit	EUR	BAM
Per ton/24 hours	T	2,55	4,99

- \* Minimum payment EUR 10,00/BAM 19,56 per aircraft per 24 h.

**8.3. HANDLING**

MTOW	Calculation Unit	EUR	BAM
Per ton	T	12,00	23,47

**9. TRAINING FLIGHT**

**9.1. LANDING**

MTOW	Calculation Unit	EUR	BAM
Per ton	T	4,00	7,82

**9.2. PARKING**

MTOW	Calculation Unit	EUR	BAM
Per ton/24 hours	T	2,55	4,99

- \*Minimum payment EUR 10,00/BAM 19,56 per aircraft per 24 h.

**9.3. RUNWAY LIGHTING**

- \*Payment in accordance with 10.6, on user's request.

**9.4. HANDLING**

- No handling charges.

**9.5. NIGHT TRAINING**

- Night training is possible upon a prior agreement.

**AIRPORT AND HANDLING CHARGES LIST**Page:  
20 od 35**9.6. TOUCH AND GO (THE AIRPLANE LANDS ON THE RUNWAY AND TAKES OFF WITHOUT COMPLETELY STOPPING)**

MTOW	Calculation Unit	EUR	BAM
Per ton	T	1,00	1,96

**10. SERVICES ON SPECIAL REQUEST****- Preliminary Note**

1. The following services (special services) will be rendered at the request of an airline, provided that the necessary personnel, vehicles and equipment are available. There is no legal claim to the Sarajevo International Airport to carry out these services with the exception of prior contractual arrangements. This kind of service is charged separately, in accordance with charges for services on special request.
2. Use of equipment marked \*) is only possible with licensed staff of Sarajevo International Airport.
3. Minimum unit is charged for extra services as mentioned respectively. Partially used units will be charged as completely used unit.
4. The airport reserves the right for alterations and modifications to this list.

**10.1. GROUND POWER UNIT, AIR STARTER AND CABIN HEATER**

	Calculation Unit	UNIT	EUR	BAM
*Ground power unit	SRV	30'	51,00	99,75
**Air starter	SRV	Per service	115,00	224,92
*Cabin heater	SRV	30'	38,00	74,32

\*\* Only for the purpose of air starting, but not for air conditioning and other purposes.

**10.2. RAMP VEHICLES**

	Calculation Unit	UNIT	EUR	BAM
*Tractor, heavy	SRV	30'	21,00	41,07
*Tractor, light	SRV	30'	13,00	25,43
* Apron bus with driver	SRV	Per service	18,00	35,20

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*Follow – me	SRV	Per service	13,00	25,43
*Push back operation, (up to 100 tons)	SRV	Per service	77,00	150,60
*Push back operation, (over 100 MTOW)	SRV	Per service	92,00	179,94
* VIP vehicle	SRV	Per service	100,00	195,58

**10.3. LOADING AND UNLOADING EQUIPMENT**

	Calculation Unit	UNIT	EUR	BAM
*Baggage conveyor	SRV	30'	26,00	50,85
*Pallet high-loader up to 7 tons	SRV	30'	107,00	209,27
*Fork - lift truck up to 3 tons	SRV	30'	31,00	60,63
*Fork – lift truck up to 7 tons	SRV	30'	65,00	127,13
* Fork – lift up to 4 tons, diesel	SRV	30'	52,00	101,70
* Dolly trailer	SRV	30'	8,00	15,65
Baggage trailer	SRV	30'	6,00	11,73
Passenger trailer	SRV	30'	5,00	9,78
*Conveyor belt, motorized	SRV	30'	21,00	41,07

**10.4. STAIRS**

	Calculation Unit	UNIT	EUR	BAM
*Passenger stairs up to 3,5 m2	SRV	Per service	44,00	86,06
*Passengers stairs over 3,5 m2	SRV	Per service	77,00	150,60
Stairs for de-icing checks - stairs up to 3 m high	SRV	Per service	18,00	35,20

**10.5. SPECIAL EQUIPMENT FOR RAMP HANDLING**

	Calculation Unit	UNIT	EUR	BAM
*Fresh water truck up to 3000 lit.	SRV	Per service	64,00	125,17
*Toilet truck	SRV	Per service	64,00	125,17

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	Calculation Unit	UNIT	EUR	BAM
*Floodlight on mast, motorized	SRV	30'	28,00	54,76
**Fire protection during handling of a/c	SRV	30'	107,00	209,27

\*\*The aforesaid service is provided as part of the landing for regular and regular charter flights, except in the case when it is provided on a special request and when it is not related to the handling service, for example (if there is a spillage fuel, oil or dangerous substances on the platform, technical failure)

**10.6. LIGHTING**

	Calculation Unit	UNIT	EUR	BAM
Runway lighting	SRV	1 h	250,00	488,96

- The shortest charging unit is 1 h. A started fraction of 1 h is to be considered as whole one.
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**10.7. WINTER EQUIPMENT**

	Calculation Unit	UNIT	EUR	BAM
*Truck with the snow plow	H	1 hour	109,00	213,19
*Snow blower	H	1 hour	258,00	504,60
*Combination speeder	H	1 hour	130,00	254,26
*Snow sweeper	H	1 hour	495,00	968,14
*UNIMOG with special equipment	H	1 hour	72,00	140,82
*Truck	H	1 hour	56,00	109,53
*Use of basket of deicer	SRV	Per service	51,00	99,75

**10.8. MATERIALS SUPPLY AND PROVISION OF SERVICE**

- Price for material or services, which was purchased on request by Carrier, increased by 10% on purchasing price on the basis of handling charges.

**11. OTHER SERVICES**

	Calculation Unit	UNIT	EUR	BAM
Outside cleaning of the cockpit window	SRV	Per service	15,00	29,34
Cleaning of toilet dirt split on the apron	SRV	Per service	39,00	76,28





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	Calculation Unit	UNIT	EUR	BAM
Cabin cleaning	SRV	Per service	51,00	99,75
Positioning and removing of engine blanking covers	SRV	Per service	25,00	48,90
Washing aircraft with hot water	m <sup>2</sup>	Per m <sup>2</sup>	2,00	3,91
Washing aircraft with cold water	m <sup>2</sup>	Per m <sup>2</sup>	1,00	1,96
*Truck with trailer	SRV	30'	23,00	44,98
Air bridge	SRV	Per service	72,00	140,82
**Lease check-in counter for other purposes than for the registration of passengers	SRV	Per service	26,00	50,85
*** Washing bed linen for INAD pax	SRV	Per pax- arr/dep	10,00	19,56
World Tracer service, for member of WT	SRV	Per AHL	2,50	4,89
World Tracer service, for not-member of WT	SRV	Per AHL	3,50	6,85
Nitrogen for pumping tires	SRV	Per service	26,00	50,85
Transport for LMC baggage	SRV	Per service	12,00	23,47
Baggage check	SRV	Per service	51,00	99,75
Hand search of baggage	PCS	Per pcs	5,00	9,78
Ballast bags	PCS	(1bag = 25 kg)	9,00	17,60
Use of red carpet	SRV	Per service	30,00	58,67
Guide line with posts and bands	SRV	Per service	40,00	78,23
Security search of aircraft	SRV	Per service	100,00	195,58
Guarded of aircraft, two persons	H	1h	30,00	58,67
International phone calls	SRV	Per minute	0,80	1,56
Use Internet connection with printing	SRV	15 minutes	2,50	4,89
Preparation system for connecting PNL, once	SRV	Per service	949,98	1.858,00
Connecting PNL on special request	SRV	Per PNL-u	6,90	13,50
****CUPPS (use of carrier's DCS system)	SRV	Per departing passenger	0,11	0,22
**Porter service	SRV	up to 4 pieces of luggage	25,00	48,90



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	Calculation Unit	UNIT	EUR	BAM
** Over 4 pieces of luggage, each additional piece of luggage will be charged extra	SRV	Per piece of luggage	5,00	9,78
Fold/place blankets	operation	Per service	20,00	39,12
Open, close and secure aircraft hold doors, Operate aircraft to switch power on/off	SRV	Per service	30,00	58,67
Scanning of travel documents at the check-in counter and scanning of boarding passes at the gate	SRV	Per flight	30,00	58,67
*****Queue hospitality manager	SRV	Per operation	20,00	39,12
*****Additional X – ray control for up to 4 pieces of luggage	SRV	Per flight	100,00	195,58
*****Additional X – ray control for over 4 pieces of luggage, additional charge per piece of luggage	SRV	Per piece of luggage	25,00	48,90

- \*Towing of defect aircraft from runway to apron, will be charged as to extent personnel and equipment were used.
- \*\*If there are free capacities.
- \*\*\* Unless meals are provided by the airline company representative, the handling agent will provide three meals for the INAD passengers (breakfast, lunch, dinner), and the service will be charged for additionally in line with the applicable Price List of Hospitality Services.
- \*\*\*\* Price for CUPPS service does not include costs of reservation systems, communications costs and other dependant costs borne by the carrier. The dependant costs are related to installation of new systems for check-in of passengers, balance and load of aircraft, costs of upgrading of replacing the existing systems being used by airlines, and damages caused by the system failure, communication break due to force majeure or third party's negligence.
- VAT is charged on the porter service
- \*\*\*\*\* Manages the queue at the registration counter in the most optimal way.
- \*\*\*\*\* The service is charges when the company delivers a request to perform additional luggage check via our X-ray device.

**11.1. DE/ANTI-ICING SERVICES****11.1.1. Using the truck**

- Regardless of number of trucks, the charges will be only for one truck.
- \*If an Airline send the request for de/anti icing service, and Handling Company made arrangement for that services ( warm up the fluids and prepared the deicer), and an Airline cancels the request, the Airline will be charged 70% of bellow mentioned charges.
- In case of using air heater into de/anti-icing process, air heater must be charged (see Item 10.1).
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MTOW	Calculation Unit	UNIT	EUR	BAM
Up to 10.000 Kgs	SRV	Per service	102,00	199,49
10.001 Kgs – 21.000 Kgs	SRV	Per service	153,00	299,24
21.001 Kgs – 40.000 Kgs	SRV	Per service	256,00	500,69
40.001 Kgs – 79.000 Kgs	SRV	Per service	435,00	850,79
79.001Kgs –105.000 Kgs	SRV	Per service	614,00	1.200,88
Over 105.001 Kgs	SRV	Per service	870,00	1.701,57

- \*If the truck preparation has not been performed for the concrete flight, the stated service is not recorded. The stated service is also not recorded for the airlines that receive this service under the ground handling services, as defined in the Incentives Program.

**11.1.2. Consumption of fluids and hot water**

- Fluids and hot water for de/anti-icing process of aircraft will be charged depending on fluid type.

Fluid type	Calculation Unit	UNIT	EUR	BAM
Type I	L	Per litre of 100% fluid	5,40	10,56
Type IV	L	Per litre of 100% fluid	5,40	10,56
Hot water	L	Per 1 litre of hot water	0,10	0,20
Taking samples of fluid Type I and its analyses	L	Per litre of 100% fluid	5,40	10,56
Taking samples of fluid Type IV and its analyses	L	Per litre of 100% fluid	5,40	10,56

**11.1.3. Cleaning aircraft from snow**

- Full price EUR 5,00/BAM 9,78 per 1 m<sup>2</sup> cleaning A/C from snow.
- The labor cost of personnel, handling with equipment is included.

**11.1.4. Pre de/anti-icing inspection and Final inspection after de/anti-icing operations (final check)\***

MTOW	Calculation Unit	UNIT	EUR	BAM
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Up to 10.000 Kgs	SRV	Per service	110,00	215,14
10.001 Kgs – 21.000 Kgs	SRV	Per service	148,50	290,44
21.001 Kgs – 40.000 Kgs	SRV	Per service	193,00	377,48
40.001 Kgs – 79.000 Kgs	SRV	Per service	232,00	453,75
79.001Kgs –105.000 Kgs	SRV	Per service	278,00	543,72
Over 105.001 Kgs	SRV	Per service	306,00	598,48

\*The service "Check contamination to determine the need for de-icing/anti-icing and perform final control after the operation of de-icing/anti-icing" for companies that use the supervision and coordination service from AHM 810 SGHA - ANNEX A is not charged

## 12. SUPERVISION AND CO-ORDINATION SERVICES ACCORDING TO AHM 810 SGHA ANNEX A

For airline companies without their station representative, for ad-hoc flights<sup>1</sup> and for the flights with the sponsor in case the same does not show up to carry out the supervision, supervision and coordination service is:

- EUR 50,00/BAM 97,80 per air operation on a monthly basis

### 12.1. SUPERVISION AND COORDINATION SERVICES AND TICKETING SERVICES ONLY IN CASE OF IRREGULARITIES FOR COMPANIES THAT DO NOT HAVE A CONTRACTED SUPERVISION SERVICE

Supervision and Coordination services and Ticketing services only in case of irregularities 60,00 EUR/ 117,35 BAM per flight on a monthly basis<sup>2</sup>.

### 12.2. SERVICES STATION MANAGEMENT

Services Station Management 100,00 EUR/ 195.58 BAM

### 12.3. INDIVIDUAL STATION MANAGEMENT SERVICES

Services station management	Price

<sup>1</sup> A request for the supervision based upon ad-hoc basis is sent 72 hours in advance to the following e-mail addresses: station@sarajevo-airport.ba, headofopc@sarajevo-airport.ba, duty.officer@sarajevo-airport.ba

<sup>2</sup> The specified service includes points 2.1.4, 1.2.3(a) and 2.1.10 of the Instructions-SGHA Annex 2008



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<b>Services station management</b>	<b>Price</b>
1.2.3 Prepare, forward, file and retain for a period specified in the Annex B, messages/reports/statistics/documents and perform other administrative duties in the following areas: (a) station administration (b) passenger services (c) ramp services (d) load control (e) flight operations (f) cargo services (g) mail services (h) support services (i) security (j) aircraft maintenance (k) other, as specified in Annex B	<b>10,00 EUR/19,56 BAM</b>
1.2.5 (a) Check (b) Sign (c) Forward on behalf of the Carrier invoices, supply orders, handling charge notes, work orders	<b>10,00 EUR/19,56 BAM</b>
1.4.1 Provide representative on behalf of the Carrier to act (a) exclusively (b) non-exclusively	<b>10,00 EUR/19,56 BAM</b>
1.4.2 The Handling Company is authorised to represent the Carrier's interest with regard to resolving governmental and local authorities matters	<b>10,00 EUR/19,56 BAM</b>
1.4.3 Attend local airport meetings on behalf of the Carrier (a) Report to the Carrier results/contents of the meetings (b) Act, vote and commit on behalf of the Carrier	<b>10,00 EUR/19,56 BAM</b>
1.4.5 Negotiate and secure slot(s) and airport facilities, as available, on behalf of the Carrier	<b>10,00 EUR/19,56 BAM</b>
1.4.6 Liaise with relevant local and Government authorities to ensure that all necessary permits and licenses are applied for, negotiated and secured in advance of each seasonal/operational change	<b>10,00 EUR/19,56 BAM</b>
1.4.7 Perform and report (KPI – key performance indicators) quality/performance measurements.	<b>20,00 EUR/39,12 BAM</b>
1.4.8 Handle the contents of Carrier's company mail pouches.	<b>10,00 EUR/19,56 BAM</b>



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**13. EXTENSION OF OPERATING TIME****13.1. EXTENSION OF OPERATING TIME OF AIRPORT**

MTOW	Calculation Unit	UNIT	EUR	BAM
Up to 10.000 Kgs	SRV	30'	256,00	500,69
10.001Kgs – 35.000 Kgs	SRV	30'	435,00	850,79
35.001Kgs – 90.000 Kgs	SRV	30'	511,00	999,43
Over 90.001 Kgs	SRV	30'	639,00	1.249,78

- Calculation of extra working hours of a shift includes half-hour time after a plane has really taken-off.
- The shortest charging unit is 30 minutes, fraction of each following unit shall be charged as the full one.

**13.2. EXTENSION OF WORKING HOURS OF SHIFT STAFF**

- Extension of regular working hours of shift staff will be charged according to item 15.

**14. LABOR COST**

Activity	Calculation Unit	UNIT	EUR	BAM
Supervisor	SRV	30'	8,00	15,65
Shift leader	SRV	30'	9,00	17,60
Foreman	SRV	30'	7,00	13,69
Hangar worker	SRV	30'	6,00	11,73
Driver	SRV	30'	5,00	9,78
Engineer	SRV	30'	8,00	15,65
High skilled worker	SRV	30'	7,00	13,69
Skilled worker	SRV	30'	5,00	9,78
Un - skilled worker	SRV	30'	4,00	7,82

- The shortest charging unit is 30 minutes, fraction of each following unit is charged as a full one.

**15. TICKETING SERVICE CHARGE (TSC)**

TSC	Economy class (OW or RT) EUR	Economy class (OW or RT) BAM	Business class (OW or RT) EUR	Business class (OW or RT) BAM
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Domestic flights	10,00	20,00	15,34	30,00
Flights in Europe	25,56	50,00	30,68	60,00
Overseas flights	40,90	80,00	61,36	120,00
Ticket Changer - Amadeus	4,79	9,36	4,79	9,36
*Online ticket sales	15,34	30,00	15,34	30,00

- \*TSC amount including VAT (Value Added Tax)

- \*For airlines that have not confirmed in written that they accept payment by credit cards, the price of air ticket will be increased not only for the TSC but also for the bank fee.

**15.1. DISCOUNT BY AUTOMATISM****15.1.1. Group journey**

Number of purchased tickets	Discount (%) on TSC
≤10	0,0
Above 10 tickets	10,0
Above 15 tickets	20,0
Above 20 tickets	30,0

**15.1.2. Number of purchased tickets on annual basis**

Number of purchased tickets	Discount (%) on TSC
≤20	0,0
21-30	5,0
31-40	10,0
41-50	15,0
51-60	20,0
61-70	25,0
>71	30,0

- \*The above mentioned discounts will be calculated based on sales for a calendar year.

- In case of participating a tender, the Airport Management can grant a discount up to 50% on ticket service charge – TSC. This discount will be defined by the Management's decision.



**15.1.3. Ticket Service Charge for participation in tender procedures**

- TSC	- Economy and business class - (OW or RT) EUR	- Economy and business class - (OW or RT) BAM
- European and intercontinental flights	- 25,56	- 50,00
- *In e-auction procedure the price may be between 50,00 BAM to 40,00 BAM		
- *TSC amount with VAT included		

**15.2. REMOTE TICKETING SERVICES**

- Remote ticketing service and other fees 35,10 EUR/ 68,65 BAM, per flight.

**15.3. SERVICES OF EXCESS BAGGAGE CHARGE AND OTHER CHARGES**

**15.3.1. FEE PERCENTAGE FOR SERVICE PROVIDER IN PERCENTAGE (%) / FIXED AMOUNT (EUR/BAM)**

SERVICE	FEE FOR SERVICE PROVIDER (%)
EXCESS BAGGAGE CHARGES AND OTHER CHARGES PER FLIGHT	10%
EXCESS BAGGAGE CHARGES AT GATE (piece)	10,00 EUR/19,56 BAM

**15.3.2. FIXED FEE FOR SERVICE PROVIDER (EUR)**

SERVICE	FEE FOR SERVICE PROVIDER (EUR)
CHARGES ABOVE 10 EUR	5.00 EUR
CHARGES OF 10 EUR AND LESS	2,00 EUR

\* The Company shall, after a conducted analysis, chose one of the above mentioned options (a percentage of total amount of collected fees or fixed fee amount), and it shall choose the option which is more economically advantageous for the Company from the commercial aspect.

**15.4. TICKETING SERVICE IN CASE OF FLIGHT IRREGULARITY**

Ticketing service in case of flight irregularity EUR 20.00 / BAM 39.11 per changed airline ticket

- Prices of services under items 16.2 and 16.3 (16.3.1. And 16.3.2.) are prices with VAT included.

**15.5. TICKETING ADMINISTRATIVE SERVICES IN CASE OF FLIGHT IRREGULARITY (DELAY/CANCELLATION)**

Administrative services in case of flight irregularity 120,00 EUR / 234,70 BAM per flight.

These services include the following activities:

- providing information to passengers about canceled or prolonged flights,





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- collecting data from passengers,
  - informing passengers about the new flight and hotel accommodation,
- and submitting a report to the airline representative about the activities carried out.

**16. INCREASE BY AUTOMATISM**

The charges are automatically increased in the following cases:

**16.1. HANDLING ON DAYS OF NATIONAL HOLIDAYS**

(1-2 January-New Year, 1 March B&H Sovereignty Day, 1-2 May Labor Day and 25 November –B&H National Day).....25%

The mentioned increase will be done for: Scheduled flights, Charter flights, Cargo flights, General aviation, VIP flights, Helicopters, Military flights, except the Airlines which are exempted from this increase, according to the signed Agreement.

**16.2. HANDLING FOR REPEATING A PART OF SERVICE OR THE WHOLE HANDLING OPERATION DUE TO ERRONEOUS INSTRUCTION OF THE CARRIER'S REPRESENTATIVE**

.....25%

The mentioned increase will be done for: Scheduled flights, Charter flights, Cargo flights, General aviation, VIP flights, Helicopters, Military flights, all Sponsor's flights, except „Open Sky“ and Training flights.

**17. DISCOUNT BY AUTOMATISM**

**17.1. DISCOUNT ON HANDLING CHARGES FOR FERRY IN / FERRY OUT FLIGHT 25%**

Conditions:

- When aircraft lands or take off without passengers, cargo or mail.

The mentioned discount is applied for: Scheduled flights, Charter flights, Cargo flights, except General VIP, General aviation (business, private), helicopters.

**17.2. DISCOUNT ON AIRCRAFT LANDING AND HANDLING IN CASE OF TECHNICAL FLIGHT 50%**

Conditions:

- When aircraft lands for technical, meteorological or navigation reasons,
- Where no physical change of load occurs between the landing and subsequent take-off, except fueling.

**17.3. DISCOUNT ON LANDING AND GROUND HANDLING IN CASE OF RETURN FLIGHT 100%**

Conditions:

- When an aircraft returns after departure, before reaching its destination or alternation, due to a special reason, beyond the crew's control, provided that physical change of load is not involved.



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**17.4. DISCOUNT ON LANDING AND GROUND HANDLING IN CASE OF RETURN FLIGHT 50%**

Conditions:

- When an aircraft returns after departure, before reaching its destination or alternation, due to a special reason, beyond the crew's control, provided that physical change of load is involved.

**17.5. DISCOUNT ON LANDING, GROUND HANDLING AND PARKING FOR MEDICAL FLIGHT 50%**

Conditions:

- That flight is used for transportation of sick or wounded persons, that has already been given medical attention or transporting a patient from one medical location to another.
- 

**17.6. DISCOUNT ON AIRCRAFT LANDING IN CASE OF TEST FLIGHT, LANDING IN CASE OF EMERGENCY 50%**

Conditions:

- When an aircraft returns after departure, before reaching its destination or alternation, due to a special reason, beyond normal control,
- When an aircraft, performs a of test engine, instrument or frame,
- When an aircraft has landed in case of emergency, illness or death of passenger, or member of crew, technical defect on aircraft, etc. or the threat of violence.

**17.7. DISCOUNT ON LANDING, GROUND HANDLING, PARKING AND LIGHTING OF THE RUNWAY AND TAXIWAYS FOR RESCUE / HUMANITARIAN FLIGHTS 100%**

Conditions:

- That those flights exclusively serve for rescue of people and assets affected by direct/indirect danger or threat.

**17.8. DISCOUNT ON LANDING, GROUND HANDLING, PARKING AND LIGHTING OF THE RUNWAY AND TAXIWAYS FOR FLIGHTS THAT PERFORM CALIBRATION OF INSTRUMENT BHANSA 100%**

Conditions:

- That such a flight serves the purpose and it has been announced and approved.

**17.9. DISCOUNT ON LANDING, GROUND HANDLING, PARKING AND LIGHTING OF THE RW AND TAXIWAYS FOR DISPLAYS (AEROMEET) 100%.**

**18. DISCOUNTS FOR MILITARY FLIGHTS - EUFOR/NATO AND FLIGHTS (BOTH MILITARY AND CIVIL ONES) FOR TRAINING PURPOSE/EXERCISES FOR PROVIDING ASSISTANCE IN CASE OF FORCE MAJOR (FIRES AND OTHER NATURAL DISASTERS) AND EXERCISES OF INTERNATIONAL ARMY FORCES**

On the base of agreed and valid Framework Agreement between EUFOR/NATO and Sarajevo International Airport charges has been established.

The prices are based on the Price-list of aviation services and are applicable to all military aircraft flying for EUFOR/NATO, to the flights used for exercises of the international army forces for



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implementation of peace in, and other non-commercial exercises for training purposes/exercises for providing assistance in force major circumstances (flooding, fires and other natural disasters).

According to fixed stipulated, Airport charges are reduced for the following services:

- Landing .....100%
- Lighting .....50%

Lighting charges including discounts:

	EUR	BAM
A/C up to 25 tones, M.T.O.W	2,20 per ton	4,30 per ton
A/C over 25 tones, M.T.O.W	2,80 per ton	5,48 per ton

- Parking ..... 50%
- Passenger service charge ..... 50%
- Handling charges ..... 25%
- Special request services ..... 50%

Consumption of fluids and hot water will be charge in full price according of Airport and Handling Charges List.

The charge is increased 25% on the handling fees on days of National holidays.

Sarajevo, September 25, 2024.

P.C. SARAJEVO INTERNATIONAL AIRPORT LLC.

No. 03-3-02-1-1020-67/22



Alan Bajic  
Airport Director



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## Audit description

Audit	Date	Change description	Requested changes
0	14.04.2024	<ul style="list-style-type: none"> <li>• The document is issued under a new edition, and in relation to the organizational changes and separation of the Aviation Services Service, it has been adapted to the new designations of OJ 03-03, and is issued under serial number 1.</li> <li>• The complete Price List will be distributed to all organizational units and published internally, while Part III of the Price List – Aviation Services Price List will be publicly published, as before.</li> <li>• In Part I of the Price List - General conditions, technical corrections were made, point 8 was inserted and point 9 was supplemented.</li> <li>• In Part III of the Price List - Price list of aviation services in point 11 - Other services, the word "service" and fee amounts are deleted for the INAD Passenger Service service, and changed to "linen washing for" with fee amounts.</li> </ul> <p>In point 11.1.1 – a note is added with an asterisk.</p>	First edition
1	13.06.2024	<ul style="list-style-type: none"> <li>• Changes were made in Part II of the Price List – Aviation services: <ul style="list-style-type: none"> <li>➤ In subsection 5.1, the following items are added and changed: <ul style="list-style-type: none"> <li>- Establishing communication with the aircraft crew,</li> <li>- Safety control of damage to the aircraft on the ground immediately after landing and immediately before take-off and communication of the results to the crew or the representative of the Airline,</li> <li>- Loading/unloading and delivery of luggage, goods and mail (including all available equipment of the Airport),</li> <li>- Establishing a connection with fuel suppliers,</li> <li>- Starting one aircraft engine with air starter, 1 start,</li> <li>- Care of unaccompanied children (UM), passengers with reduced mobility (PRM), deported persons, transit passengers without visa (TWOV), special medical transport.</li> </ul> </li> </ul> </li> </ul> <p>The points of AHM 810 that are part of acceptance and dispatch (handling) are prescribed by INS 03-03 01 Instruction - SGHA ANNEX A 2008 - Instruction for conclusion of aviation contracts.</p> <ul style="list-style-type: none"> <li>➤ In subsection 6.4, the following is added: <ul style="list-style-type: none"> <li>Points AHM 810 that are part of acceptance and dispatch (handling) are prescribed by INS 03-03 01 Instruction - SGHA ANNEX A 2008 - Instruction for conclusion of aviation contracts.</li> </ul> </li> <li>➤ In subsection 7.5, the item is deleted: <ul style="list-style-type: none"> <li>- <i>Check-in counter, open from 05:00 until closing of the counter on the last flight, where passengers of all airlines, on all destinations, including all classes, can be checked in.</i></li> </ul> <p>And adds the text:</p> <p>The points of AHM 810 that are part of acceptance and dispatch (handling) are prescribed by INS 03-03 01 Instruction - SGHA ANNEX A 2008 - Instruction for conclusion of aviation contracts.</p> </li> <li>➤ In section 8.1, part of the text is deleted: <ul style="list-style-type: none"> <li>There is no obligation for the Airport to perform these services unless previously defined by the Agreement, and it is charged according to item 12 of the Aviation Services</li> </ul> </li> </ul>	First edition



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		<p>Price List. New items are added:</p> <p>Assisting passengers in the event of flight interruptions, delays, or cancellations (Such assistance includes the provision of catering, vouchers, transport, and hotel accommodation services, according to the Carrier's request).* The Handling Company will also provide catering and accommodation services for INAD passengers. Contacting third parties as needed, upon receiving instructions from the Carrier, and informing them of the Carrier's requests. Addressing issues of denied boarding of passengers, according to the Carrier's instructions. Handling overbooked flights by making new reservations, issuing new travel documents, provided that access to the Carrier's reservation system is available, and an agreement for ticketing services (ticketing agreement) is in place with the airline. Arranging hotel accommodation for the crew's overnight stay (travel interruption). Organizing crew transport (outside the airport). Coordinating with customs and passport control employees. Supervising refueling/defueling operations. AHM 810 points within the supervision and coordination service are prescribed by INS 03-03 01 Instruction - SGHA ANNEX A 2008 - Instruction for drafting aviation agreements.</p> <p>➤ Section 9. COORDINATION SERVICES in case of delays and flight cancellations, and subsection 9.1. "Description of coordination services" - ARE DELETED.</p> <p>➤ Subsection 9.2. "Unit of measure" becomes subsection 8.2. "Unit of measure", and subsection 9.3. "Service prices" becomes subsection 8.3. "Service prices", with the text changing to:</p> <p>8.3. "Service prices": <i>Prices are determined in the special part of the Price List, item 12.</i></p> <p>➤ In Part III of the Price List - Prices of aviation services, changes are made: Section 9. TRAINING FLIGHTS is supplemented with subsection 9.6 "Surface landing - Touch And Go". Section 11. OTHER SERVICES is changed due to the deletion and addition of certain items. Section 13 is completely deleted. Section 15. TICKET ISSUANCE SERVICES (TSC) is changed due to the deletion of the items "Low Cost" and "FlyDubai Fee". In the text of subsections 16.1, 16.2, and 17.1, the word "low-cost" is deleted.</p>	
2	25.09.2024.	<ul style="list-style-type: none"> <li>In Part I of the Price List - General conditions, point 8 has been supplemented and amended.</li> </ul>	First edition